

Policy heading		Doc. Id	
Animal Welfare Policy – DeLaval Group		DLI 2402-01 (00)	
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Policy owner	Approved by	Approval date	Next review
Maria Collin/Head of Group Sustainability, Corporate Communications	Paul Löfgren, CEO	07/02/2024	2027-Q1

Animal Welfare Policy

At DeLaval, we develop, manufacture and distribute equipment and systems for milk production and animal husbandry in over 100 markets around the world. Services, aftermarket solutions, original parts, and advisory services are vital aspects of our operations and offerings. We sell our products and services via DeLaval dealers and through direct channels to dairy farmers.

Our vision is ‘We make sustainable food production possible.’ Sustainability for us is about doing more with less and doing it well. It means helping our customers reduce the environmental impact of every kg of milk produced in a way that is good for the animals and for anyone working on a farm.

Animal welfare is embedded into our sustainability goals. It is one of our three main sustainability pillars: Environment, Animal Welfare, and Social & Economic. We deliver solutions and services that safeguard and promote animal welfare and support our customers to achieve their goals within animal health and welfare and in a sustainable way.

We are committed to being transparent and communicating tangible results related to animal welfare. This is why animal welfare considerations are integrated into our management decisions, investments, and policies. Animal welfare is a part of our drive for continuous improvement in our development, sourcing, manufacturing, and transportation activities. The companies and employees of the DeLaval Group must comply with all animal welfare legislation and regulations of the countries and jurisdictions in which they operate and work.

We are following and shaping the **international and national standards and recommendations**

established by leading organisations and stakeholders within the dairy industry. This includes everything from idea to product development to implementation and application on farm. DeLaval is an active member and stakeholder in organisations such as the International Organization for Standardization (ISO), International Dairy Federation (IDF), the International Committee for Animal Recording (ICAR) and the National Mastitis Council (NMC), participating with our expertise in defining industry standards and guidelines.

Ethics & compliance.

We are committed to the five freedoms of animal welfare:

1. **Freedom from hunger or thirst**
2. **Freedom from discomfort** by providing an appropriate environment
3. **Freedom from pain, injury or disease** by prevention & monitoring for timely intervention
4. **Freedom to express (most) normal behaviour** by providing sufficient space considering the animals behavioural needs
5. **Freedom from fear and distress** by ensuring conditions and management

We comply with national and international legislation, standards and recommendations for the handling and management of cattle, feeding, moving and milking in an ethical way, promoting animal well-being.

Pro-activeness and improvements

We continuously seek to improve our understanding, knowledge and competence within animal welfare and what it means for our customers and ourselves to offer solutions and services supporting and promoting animal welfare. Through Scientific collaborations we ensure development and implementation of evidence-based solutions.

We strive for validation of our solutions by certifying bodies and independent research institutions. We ensure that the latest scientific knowledge and results are included in our product development processes and communicated through our organisational channels, including dealerships. Thus, we continuously ensure that our employees and dealers have the necessary knowledge about animal welfare and relevant guidelines. This applies to our solutions and how they should be used and implemented on a farm from an animal welfare perspective.

Reporting and investigation

We encourage our employees to report any concerns or incidents related to animal welfare and in relation to our solutions, to their managers for further investigation and follow-up by internal DeLaval experts.

Conclusion

We are committed to running our business sustainably and in a way that ensures and promotes animal well-being by offering customers innovative technology and services and maintaining the highest manufacturing standards.

We ensure that our employees are aware of this animal welfare policy, that we behave ethically, and can show progress linked to industry and global goals. These steps enable us to take a leading position for solutions that enable gentle and efficient milking as well as sensor systems for monitoring and managing the health and well-being of the animals.